

Hi, I'm Stacy Valdez, manager of customer service at San Luis Valley Rural Electric Cooperative. Several of our members have been contacted by scammers trying to commit credit card fraud. The callers tell people their electric bill is past due and unless a credit card number is provided immediately, crews will be dispatched to disconnect the member's electric power. It is not true. SLVREC will **never** ask for credit card information over the phone. Never provide bank information, credit card numbers, a social security number or other sensitive information to any unsolicited caller, no matter how genuine the caller sounds. If you receive a call like this, hang up. Contact the company mentioned by the caller by looking up the phone number in the phone book and calling the company yourself. You can your electric cooperative 24 hours a day, 7 days a week. For more information on protecting yourself from fraud, give us a call!

[San Luis Valley Rural Electric Cooperative, Your Touchstone Energy Cooperative. A Powerful Connection!]